



ESTABLISHED 1659

**CITY OF NORWICH**  
CONNECTICUT

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**To:** Mayor Nystrom and members of the City Council  
**From:** John Salomone, City Manager  
**Subject:** City Manager's Report  
**Date:** January 4, 2021

I hope everyone had a good holiday. Meetings attended via conference call or video were with Southeastern Council of Governments, (SCCOG), Region 4 Emergency Support Plan, Department of Health COVID-19 updates, Passport to Norwich Campaign Committee and storm preparation. Thankfully there were no major issues with the storm.

The second installment of Real Estate, Personal Property bills and Motor Vehicle Supplemental bills are now due. Due to the pandemic, the City of Norwich has opted to lower the interest during the months of January, February and March to 0.25% on any payment made/postmarked after 2/1/2021. The City of Norwich continues to encourage taxpayers to pay their taxes remotely if at all possible. Current payments can be made at any Norwich Peoples United Bank locations during the month of January, including the drive-up window where payment(s) can be processed via cash or check. Delinquent taxes will not be accepted at bank locations and must be paid at the City Hall tax office located at 100 Broadway. Taxpayers do not need to be a People's United Bank customer to make their payment at a branch location. This partnership provides greater access and convenience to taxpayers. Payments can be made online at <http://norwichct.org/taxes>, through the mail and in-person. Fees for credit or debit card payments do apply, but there is no fee for online ACH/Electronic check payments in the month of January.

Public Works hosted a Regional DEMHS COVID PPE distribution with approximately 200 participants on December 21<sup>st</sup>.

The City Clerk's office is working with the State of Connecticut Department of Health to create an electronic death registry to comply with Federal Regulations. New London County is the first to try out this new system.

Norwich Human Services assisted 115 families with Christmas gifts and food for the holiday. The community donated over \$2,000 to assist the family feature in the Day's "Make a Difference" article.

Thank you to La Stella Pizzeria who coordinated a fund raiser for Norwich Youth and Family Services. The Greater Norwich Chamber held a check presentation on December 23<sup>rd</sup> donating \$1,200 to NYFS. Thank you to the Norwich merchants and businesses who are also struggling due to the pandemic, who donated contents for "The Downtown Norwich Themed Basket", and those that purchased tickets. The money will be used to help youth and families program access clothes, food and pro-social opportunities that they would otherwise not have access to.

The Recreation Department and Norwich Events Organization each held holiday decorating contests this year. The winners were posted on the City's Facebook page. Thank you to those that decorated their homes and businesses in Norwich during the pandemic to make the holidays a little brighter.