



ESTABLISHED 1659

**CITY OF NORWICH**  
CONNECTICUT

JOHN SALOMONE  
CITY MANAGER  
(860) 823-3750

100 Broadway  
Norwich, CT 06360  
Fax (860) 885-2131

**To:** Mayor Nystrom and members of the City Council  
**From:** John Salomone, City Manager  
**Subject:** City Manager's Report  
**Date:** October 15, 2018

I attended Norwich Public Utilities workshop "Communicating In A Crisis" conducted by Anthony Huey, President of Reputation Management Associates. Representatives from Norwich Police, Norwich Fire, Norwich Public Schools, TVCCA, and the Norwich Chamber of Commerce were in attendance along with NPU staff who hosted the event. Participants were provided with valuable information for determining the difference between crisis management versus crisis communication. Mr. Huey defined what a crisis looks like, and provided insight as to how best to communicate and work with various forms of media and audiences during a crisis event. He discussed the importance of having a crisis communication plan and outlined what to include in a plan.

I participated in an ICMA online webinar "Asking Fire Chiefs the Right Questions: How to Make Data-Driven Decisions." I also had the pleasure of attending the 27<sup>th</sup> Annual Columbus Banquet sponsored by the Norwich Italian Heritage & Cultural Committee.

Negotiations are underway with City Hall Union and we have reached a tentative agreement with the Dispatchers Union.

The Pleasant Street Bridge was reopened to traffic on October 2<sup>nd</sup>. A temporary bridge rail was installed in order to open the bridge within the contract time limits and the final bridge rail will be installed by the first week of November. The bridge reconstruction was 80% federally funded with the remaining 20% from the City's capital improvement fund.

I was notified that the City of Norwich Heart Walk team contributed \$1,337 to the American Heart Association for the annual walk held in September at the Mohegan Sun. Over \$257,000 was raised in eastern Connecticut. Thank you to those that donated or participated in this event.

My assistant, Jacquie Barbarossa met with a movie location scout from New York. HBO is developing an 8 episode premium cable network drama series based on "I Know This Much Is True", written by Norwich native and Norwich Free Academy graduate Wally Lamb. Locations highlighted were the Yantic Falls, NFA and neighborhoods with homes from the early 1900's.

City Clerk, Betsy Barrett and my assistant lead a group of more than 20 individuals on the "Golden Clock Tour" on October 5<sup>th</sup> as part of the 28<sup>th</sup> annual "Walktober". Norwich still has several walks and events planned through the end of October.

Plans for *Light Up City Hall* are underway. The event will be held on the *First Friday*, December 7th this year.

Thank you to Susan Dubb, Uncas Health nurse for the Flu Clinics held at City Hall and Norwich Fire Department. .

I have attached the Department Head Reports for quarter ending September 30, 2018.